

Annual Report 2014-2015



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Report *from the Board and ED*

A challenging and rewarding year of change and transitions, 2014-15 saw the Board review PIRS' strategic directions; carefully evaluating our financial and partnership options. We re-organized our core team and said goodbye to the Moving Ahead Program. We started new partnerships and re-invigorated old ones. The strong leadership of our Board of Directors, and support from PIRS' Friends including Jean Maloney, Patsy George, Margaret Mitchell and many others, made it possible for PIRS to continue offering our core programs without interruption. We are grateful for the continued support of our funders — City of Vancouver, United Way, BC Direct Access Gaming, Health Canada, Citizenship and Immigration Canada and DECODA. We also extend a huge thanks to all our program partners.

Volunteers contributed more than 700 hours of their time sharing their expertise in Website development, database management, strategic planning, desktop publishing and office support. The commitment of PIRS' volunteers is testament to the value of PIRS' work in the community.

Many thanks to board members Amy Vozel, who served the maximum number of terms, and to Crystal Yan, Madeleine Addison and Gloria Cameron who leave the board to pursue other opportunities — their expertise and dedication was invaluable. We also thank departing core staff members Greta Ho, who retired in March after 26 years of service to PIRS, Nubia Mancilla, Lupita Boris and Tara Qui for their contributions.

Without a doubt, the highlight of this year was the celebration of our 40th Anniversary. 60 lifelong PIRS Friends and Fans gathered at the Hycroft earlier this month under the umbrella of "PIRS — Then and Now." Beverly Nann and Maryann Bird were on hand to speak about PIRS' roots. And while we typically present the Mary Affleck Award for Volunteerism at our AGM, the Board decided to present it to long-time PIRS Staff member, Board member, Committee member and forever fan and supporter, Diane Dixon at this event.

We remain committed to ensuring that PIRS will continue to offer much needed programs for immigrant and refugee women and their young children for many years to come. We are exploring new opportunities and holding fast to our vision and mission. A final thank you to our friends, fans, members and donors whose commitment, dedication and financial support sustain us.

Gyda Chud
Chairperson, Board of Directors

Mariam Bouchoutrouch
Executive Director



Board Members

Chairperson	<i>Gyda Chud</i>
Vice Chair	Vacant
Secretary	<i>Amy Vozel</i>
Treasurer	<i>Lejla Pekaric</i>
Fund Development Committee	<i>Gloria Cameron</i>
Director	<i>Cherese Reemaui</i>
Director	<i>Crystal Yan</i>
Director	<i>Madeleine Addison</i>
Director	<i>Natalia Verand</i>
Director	<i>Nicole Stinson</i>

Core Staff



Executive Director	<i>Jean Maloney/Mariam Bouchoutrouch</i>
Manager of Programs	<i>Amea Wilbur</i>
Office Administrator	<i>Maliha Mayeed</i>
Accountant	<i>Greta Ho/Elizabeth Cruz</i>
Settlement Programs Coordinator	<i>Nubia Mancilla</i>
ECE Coordinator	<i>Lupita Boris</i>
IT Support	<i>Ross Tremblay</i>

Volunteers contributed more than 700 hours of their time and expertise to the agency.



PIRS Programs

In 2014-15, 458 immigrant women and 304 children participated in a range of programs and services listed below. Program participants came from 26 different countries of origin: Afghanistan, Azerbaijan, Bangladesh, Brazil, Brunei, Burma, China, Costa Rica, Egypt, El Salvador, Ethiopia, Guatemala, Hong Kong, Hungary, India, Indonesia, Iran, Iraq, Korea, Malaysia, Mexico, Morocco, Pakistan, Peru, Philippines, Romania, Sri Lanka, Thailand and Vietnam.

Blended ESL

Family Literacy programs

ESL Parenting program

Leadership Development programs (LEAD)

Building Bridges Facilitator training program

HIPPY program

Moving Ahead



Program Partners



Cedar Cottage Neighborhood House
Champlain Heights Community Centre
The Children's Foundation
Collingwood Neighbourhood House
Family Services of Greater Vancouver
MOSAIC
Mount Pleasant Neighbourhood House
Quaker House
South Vancouver Family Place
S.U.C.C.E.S.S.
Vancouver School Board
Westcoast Childcare Resources Centre



40 Years of PIRS





Program Staff

Agnes Tsang, Ann Asseslstine, Anna Wing Mei Shum, Annabelle Laroco, Arlene Ordonez, Blanca Salvatierra, Carol Anita Bond, Catherine Ross, Celine Yee Man Chung De Hoop, Chatty Lagura, Claudia Diaconu, Consuelo Castillo (Connie), Elanna Giang, Erika Infante Pizarro, Guohong Xia (Anna), Hoa Phan, Irene Lui, Jessie C. Patagan, Joy Angela Jhocson, Katherine Yenphan To, Kim Currie, Margaret Yuk-Ling Leung, Maria Lourdes Marciano, Pamela Holley, Rita Arciniega, Rong Hua Shi (Shinda), Rosa Maria Sevy, Sammi Yin Chen Yang, Sukhraj Boparai (Ravi), Tara Qi, Valeria Mancilla, Valerie Lai, Wendy Kwong, Zarmina Mohammad Ali.

Volunteers

Chava Glouberman, Damandeep Kaur, Elizabeth Briemberg, Heather Kennedy, Jean Maloney, Kimberly Currie, Myung Lee, Nargis Wardak, Orah Chaye, Rebekah Mahaffey, Sruthi Sreedhar.





Financial Statement *as at July 31, 2015*

<i>Revenue</i>	2015 \$	2014 \$
Grants received		
BC Direct Access gaming funds	95,453	94,000
Vulnerable Immigrant Population Program	90,003	124,270
Settlement and Adaptation Program—ELSA	-	93,096
City of Vancouver	51,469	87,158
CIC HIPPY	75,294	63,134
United Way Community Partner	49,420	49,420
United Way designations	236	338
Health Canada	32,402	30,000
Decoda/Raise a Reader	9,921	8,213
CLICK	-	3,000
Other Income	38,543	22,101
Change in deferred revenue	28,028	59,867
Total	470,769	634,597
<i>Expenses</i>		
Salaries and benefits	410,558	689,172
Rent - office space	18,745	35,064
Rent - program space	12,322	45,812
Materials and supplies	10,453	13,106
Office and other	9,798	6,494
Computer and website	8,039	8,169
Insurance	6,282	6,400
Professional fees	6,000	4,304
Telephone/fax and Internet	5,434	7,866
Travel and field trips	4,340	8,200
Copying and postage	2,266	3,882
Honoraria	610	680
Amortization	579	1,158
Staff development	328	12,629
Community relations	83	4,827
Student transit subsidy	-	1,831
Brochure	-	584
Board expenses	-	557
Total	495,837	850,735
Revenue under expenses for the year	(25,068)	(216,138)
Unrestricted net assets, beginning of year	129,055	345,193
Unrestricted net assets, end of year	103,987	129,055

Complete audited financial statements available on request.



Core Values

We value and promote respect for diversity of culture and experience.

We actively respond to unmet, emerging and changing community needs by reaching out to underserved groups and by sharing our expertise and knowledge with other organizations.

We strive to eliminate barriers to access by offering affordable, community based programs that encourage and support the participation of those most in need.

We provide quality childcare that enables women to participate and, at the same time, provides a positive experience for children.

We promote personal growth and development and assist participants to articulate and achieve their goals and to find strength, support and friendship.

We provide staff with support and opportunities for professional development and growth.

We value the contributions of volunteers and provide the training and support necessary to enable them to be effective in their roles.

We demonstrate our accountability to the community through fiscal responsibility, open and full disclosure, and meaningful, ongoing evaluation of our programs and services.

Mission Statement

The goal of PIRS is to ensure that immigrant women and their young children can participate fully in Canadian community life.

We welcome immigrant women of all ages, from all cultural, social, economic and educational backgrounds.

For more information about our programs, to become a member or to make a donation, please call

604-298-5888



United Way
Lower Mainland
Community Partner



Citizenship and
Immigration Canada

Citoyenneté et
Immigration Canada

